



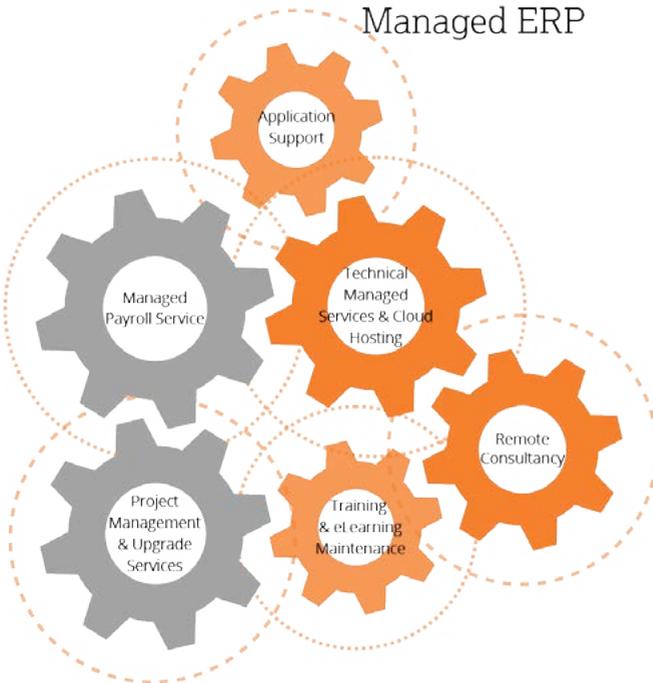
Managed ERP

A consistent, reliable and skilled team providing on-going support and proactive suggestions for continuous improvement and training to users.

Any business running an ERP system and employing internal support for its users can be costly and inefficient. You may feel vulnerable when team members leave, are absent or are over stretched. Your system being out of date or not achieving its full potential can be costly to your business, not to mention the effect of troubleshooting and performance issues.

Areas our Managed ERP service can work for you...

Managed ERP



Support Desk

Three levels of support including triage service and liaising with software vendor. Performance statistics provided and recommendations for on-going training needs.

Manage Processing

Timesheet, month end processes and reports or areas causing processing delay in workflow.

System Monitoring

Monitor server processes, system inefficiencies and report queues with regular reviews of data integrity.

User Management

Creation and management of new users, roles and leavers. Providing remote and on-site training, user assistance and quick guides for new users.

Remote Consultancy

Enhance current functionality by providing proof of concept and suggesting improvements

Upgrade Support

Giving you access to the latest software developments and functionality.

Here are a few other things to consider:

There are huge costs involved in retaining good/reliable application support in house.

The requirements to keep up to date with software can be demanding.

Cover for absence, sick leave and at peak times can prove challenging.

We can provide a more reliable, efficient and consistent service.

Lowering costs and covering a broader spectrum of services.

We are experts in our field so can provide support efficiently.

We can provide a completely outsourced model to supporting your ERP or provide your internal team with the expert support they need to deliver great results. The choice is yours.

What our customers say:

“Currie & Brown required an agile, highly skilled support and development function to maintain and enhance our Unit4 Business World implementation across multiple geographies. As Embridge had been instrumental in the implementation of Unit4 Business World within our business, we were confident that their Managed ERP service would be able to provide the high quality of service we expect.

We have now been using Managed ERP for ten months and our expectations have been met and surpassed. Jane Dobson and her team offer an excellent, highly capable service and the feedback from our employees is overwhelmingly positive.”

Chris Balmbro,
Group IT Director, Currie & Brown



Digital Transformation



ERP Implementation Consultancy



Engaging Learning



Project Management



Managed ERP



Smart Solutions

www.embridgeconsulting.com
enquiries@embridgeconsulting.com
+44 (0)1474 338735



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Driving value from your business systems