

SOCIAL COLLABORATION

Forget email and
Whatsapp.
Social Collaboration
in Synergy is the
best way to work
together



IN SHORT

SOCIAL COLLABORATION

Social collaboration in Synergy fosters mutual collaboration and knowledge sharing. Make email and WhatsApp a thing of the past and introduce a social time line, notifications & workspaces. Thanks to the extensive possibilities of social collaboration you can prevent miscommunication and increase the productivity of your teams..

BENEFITS

1. Easy collaboration
2. Communication and storage in the same environment
3. Increased productivity
4. No loss of knowledge
5. All within your own secure environment

FUNCTIONS

- Time lines
- Notifications
- Groups
- Workspaces
- Mobile use

COLLABORATION HAPPENS WITHIN YOUR BUSINESS SOFTWARE

SOCIAL COLLABORATION

Collaboration is all about communication. Everyone has their own preferred platform, such as email, Whatsapp, Slack or other (social) media. Thanks to **Social Collaboration** it's now possible to combine all these channels of communication within your business software.

1 EASY COLLABORATION

Social Collaboration is a communication platform within Synergy. It's a time line where you can share news and information with colleagues, and can be made visible to the entire company, a specific work group or kept private. This way, you can enjoy the user-friendliness and functionalities of social media such as Facebook and Whatsapp within your own business software.

2 COMMUNICATION AND STORAGE IN THE SAME ENVIRONMENT

By enabling social interaction within the business software, you can easily link up with the relevant business information during chats. On the other hand, conversations on the time line also form part of that business information. This keeps the knowledge that would have been lost had it been entered via external media- secure and searchable.

3 INCREASED PRODUCTIVITY

Thanks to the combination of communication and storage, Social Collaboration increases the productivity of teams and your organisation as a whole. Avoid the hassle of switching between different communication platforms and make sure you always have the contact details of colleagues and clients at hand. This lowers the threshold of approaching colleagues you don't know and stimulates productivity.

4 NO LOSS OF KNOWLEDGE

All forms of communication have their own advantages, but they have one common disadvantage: knowledge can easily be lost. Think of missing emails, the endless scrolling back in a group app or deleted mailboxes of former colleagues. Thanks to social collaboration, all communication can easily be located and linked to the relevant projects.

5 ALL WITHIN YOUR OWN SECURE ENVIRONMENT

Thanks to Social Collaboration, all communication between colleagues takes place within the secure environment of your business software. This is how you prevent business information being leaked or former members of staff accidentally remaining part of a group.

SOCIAL COLLABORATION IS EASY TO USE

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First time users of **Social Collaboration** will immediately be able to grasp how it works. You'll recognise many functionalities from Facebook and LinkedIn, for example, meaning you can get straight to work.

TIME LINES

Post, share, like, tag; everything you're used to on LinkedIn and Facebook is possible on Social Collaboration in Synergy. This means the threshold of sharing information is low and people are better informed about what's happening in your organisation. Have you closed a great deal? Are you organising an internal event? Post it on the time line!

NOTIFICATIONS

Are you in 10 different groups and worried about missing something? No problem- that's what notifications are for. You'll see a notification on the screen when you receive new messages so you're always up-to-date.

GROUPS

Project teams work effortlessly together within groups. Groups mean you only reach the people who are involved with that project and you create a central location within your business software where you can find relevant information. Or why not create a group for staff who enjoy running, motorbikes or football? It's all possible!

WORKSPACES

Whereas time lines and groups are intended for interaction and dynamic communication, workspaces are suitable for static information and to inform staff about specific topics. Consider it as an internal website which is easy to search and set up in a modular way..

MOBILE USE

Collaboration and communication doesn't only happen on the desktop, but also by mobile. Naturally, Social Collaboration can also be accessed via mobile, simply by using the Synergy app. This means it works well in organisations where a large proportion of work is done at home, or where people are often on the road.

SYNERGY STANDARD COMPONENTS

SOCIAL COLLABORATION

Not a client yet? Get the full low-down from Exact or one of our specialised resellers on setting up Exact Synergy for your company.

Social Collaboration has been a standard part of Synergy since batch 259. If you were already a client at this point, you don't need any extra licences- just make sure you run the latest update. Click the 'create' option to create a new group, add your colleagues and start collaborating.

It's always possible to call in a consultant to help with setting up your system or for training in how to use groups and social collaboration

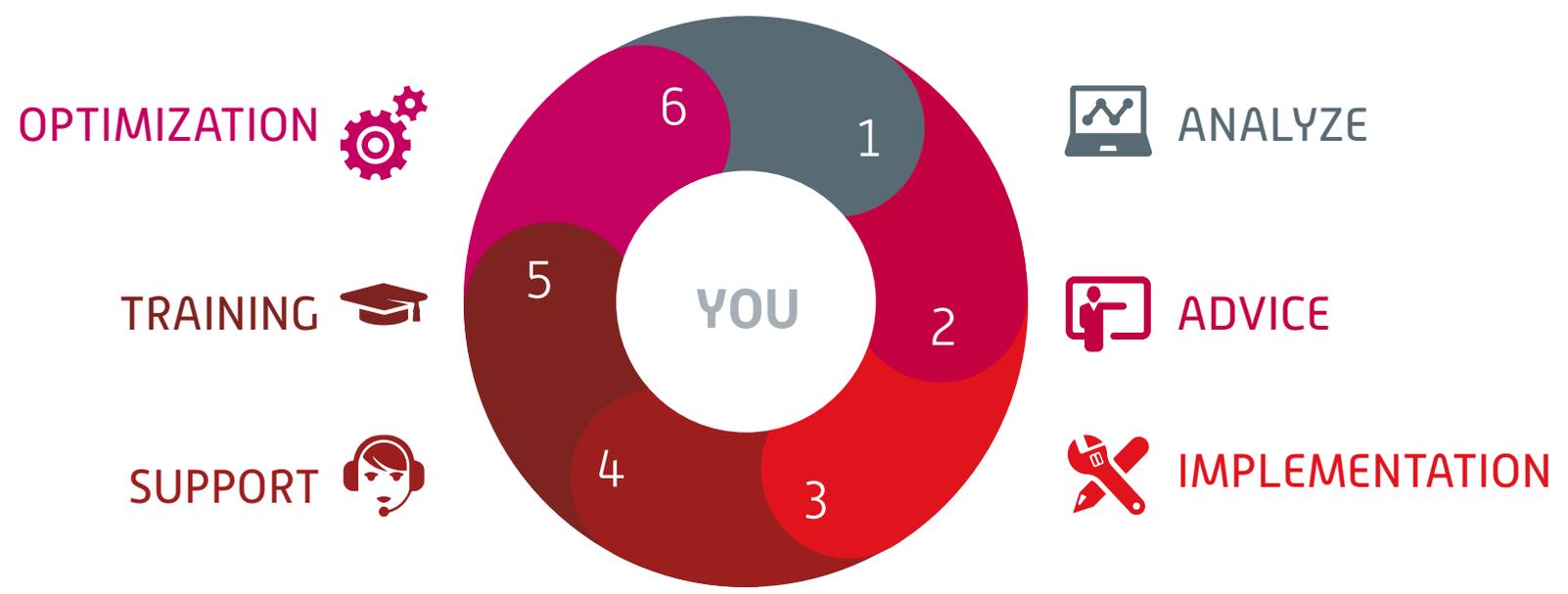
EXPERIENCE OUR BEST-IN-CLASS CUSTOMER SUPPORT

SOCIAL COLLABORATION

It's not only about software at Exact. We believe it's important you have access to our experience and expertise, which is why we also offer 'best-in-class' client support in addition to our software.

We do this with our Service Essentials. We help you get the most out of your software; from analysis and consultancy, to implementation, training and support. Our Service Essentials aren't just for new clients. We're also happy to help if you've been a client for years and your system needs optimising. You can join at any phase of our service cycle.

Read more about Exact Service Essentials on our [website](#).



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SOCIAL
COLLABORATION

Exact inspires SMEs to grow. They support the economy, and we help them do it. Just like SMEs, Exact has no fear of the unknown. We're ambitious and like to lead the way. We're familiar with the challenges and make software to overcome them with innovative solutions focused on the needs of our customers. Exact offers SMEs and their accountants an overview of today and insight into tomorrow. This way, we help our global customers achieve their ambitions.

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